



French River Flooring

Yesterdays Craftsmanship ~ Today's Technology

DEFINING THE PROVENCIAL COLLECTION POLYURETHANE PROPER EXPECTATIONS

- The PROVENCIAL collection is a rustic/character grade product.
 - Knots can widely vary throughout and can range ¼" up to 1-1/2", even within one plank.
 - Some knots will be filled and cannot guarantee a perfect fill color per knot using one color of filler in production.
- The polyurethane wear ability is susceptible to surface scratching with high traffic and excessive use or typical traffic over long periods of time.
 - Medium to Large dogs will increase the surface scratching, as well as accelerating the noticeable wear on the surface.
 - Entertainment gatherings on a regular bases will increase the wear on the polyurethane surface.
 - Please reference the care and maintenance documentation for guidance in how to maintain polyurethane flooring and prevent/minimize excessive wear.
- DO NOT INSTALL POLYURETHAN FINISHED PRODUCT USING A MALLET ACROSS THE FACE OF THE MATERIAL
 - Installation cannot be installed with methods as mallet face smacking for board manipulation - The polyurethane finish will be damaged with this method. French River Flooring will not be liable for any damage of any kind resulting from installation of this product.
- European White Oak PROVENCIAL treatments can consist of an intensity of color variation from plank to plank, and at times within the same board. Specifically, knots and movement in the grain patterns of Euro Oak can reveal high levels of color variation as a natural characteristic depending on the color of the treatment requested. This abrupt color variation is not a defect in stain application but a natural movement of beauty in the Euro Oak product.
- New fresh orders of any product being custom or product line, can be slightly different at the time of delivery than the expectation of the seasoned approved sample due to the maturing process of light and oxygen exposure. The aging will mature the overall appearance as the sample over time. Usually maturing occurs over 1-4 months depending on conditions.
- Partial floor protection coverings used during construction, or when rugs and furniture are stationary longer than 24 to 48 hours, light exposure can and will leave shadow/fade lines. This is most sensitive the first several weeks after installation. In most cases, moving the covering to exposure will recover the color. The longer coverings sit, the deeper the shadow/fade line and may not correct itself.
 - DO NOT USE ANY TAPE ON THE SURFACE OF THIS PRODUCT FOR ANY REASON.
 - Installation, floor covering during construction, or just temporary tape applications, can damage the surface or tear/pull the finish. Repairs for tape tares will require board replacement.